

PGS Annual Route Review Audits 2026

Pleasanton Garbage Service (PGS) will be conducting annual container audits, sometimes referred to as “route reviews” or “lid flips,” for randomly selected customers beginning in February 2026. These audits are a California state requirement under Senate Bill 1383 (SB 1383) and are conducted by waste haulers statewide to help reduce contamination and pollution caused by improperly sorted waste.

During container audits, PGS Recycling Coordinators wearing high-visibility safety vests will perform a visual inspection of collection containers to ensure waste is being sorted in the correct carts. These inspections help monitor contamination levels and support compliance with state law aimed at reducing methane emissions from landfills by diverting organic waste. The goal of the program is education and compliance.

If prohibited materials are observed, customers may receive a Courtesy Notice with guidance on proper sorting. In rare cases where contamination is significant and prevents proper processing, a Non-Collection Notice may be issued until the material is corrected, consistent with state regulations.

For questions about the Annual Route Review Audits, please feel free to reach out directly by email to Recycle@pleasantongarbageservice.com or Outreach@pleasantongarbageservice.com.

Frequently Asked Questions

Why is PGS reviewing my containers?

Route Review Audits are required by California Senate Bill 1383, which mandates that cities and haulers monitor waste sorting to reduce landfill contamination and methane emissions. PGS is required by the State to conduct these audits annually.

What is SB 1383?

SB 1383 is a statewide law designed to reduce organic waste sent to landfills. Organic materials, such as food scraps and yard waste, produce methane when buried in landfills. Proper sorting helps protect the environment and supports California’s climate goals. Additional information about SB 1383 can be found on CalRecycle.ca.gov.

What happens during a container review?

PGS’s Recycling Coordinators will briefly open the lid of selected containers to visually inspect for obvious contamination. Plastic bags may be carefully opened to properly inspect container content, but there shall be no physical handling of container content. The container placement shall remain as found upon arrival.

Will everyone's containers be inspected?

No. Audits are conducted using a random sample of addresses along each route. The selected addresses typically change each year.

When will container reviews begin?

Residential route reviews will begin in February 2026 and continue throughout the year as routes are monitored. Commercial and multi-family route reviews will tentatively begin in March 2026.

What if prohibited items are found in my container?

If minor contamination is observed, you may receive a Courtesy Notice with information on how to sort correctly. This notice is for educational purposes only and does not include a penalty.

Can my container be left uncollected?

Only in rare cases where contamination is significant and prevents proper recycling or composting will a Non-Collection Notice be issued. Collection will resume once the contamination is removed.