



Mail To: P.O. Box 399 Pleasanton, CA 94566
Email To: forms@pleasantongarbage.com

Residential Account Open Form

Requested Delivery Date: _____
PGS delivers carts ONLY on the residence service date. Cart delivery will be closest service day to what is requested.

Service Address: _____

Full Name: _____

Landline Phone: _____ Cell Phone: _____

Email Address: _____

What service area are you moving to?

- ☐ Pleasanton ☐ Sunol
☐ Castlewood ☐ County

Type of Home:

- ☐ Single-Family
☐ Townhouse
☐ Apartment Bldg. (4 units or less)

Moving within Pleasanton?

- ☐ No
☐ Yes
If yes, what is previous address? _____

**If you are unsure of your service area, please call our customer service team*

What Garbage cart size are you requesting?

- ☐ 35 Gallon 1 - 30 Gallon bag set out first day of service.
☐ 96 Gallon 2 - 30 Gallon bags set out first day of service.

If carts are on site, the new customer shall use those carts unless they are broken, or size requested is different than size on site.

Are there carts at the home currently? Checkmark all that apply:

☐ **NO CARTS ON SITE**

- ☐ 35 Gallon Garbage ☐ 96 Gallon Recycle ☐ 96 Gallon Greenwaste
☐ 96 Gallon Garbage
☐ Other (please specify size and color): _____

Pleasanton Service Rates (quarterly):

	Rate
35 Gallon	\$103.26
96 Gallon	\$180.15
96 Gallon Senior	\$153.09

**Service Rates vary depending on service area. To see the full list of service rates, see our website.*

Please Note: Recycle and Greenwaste service is included with garbage collection service rate at no additional cost in selected service areas. Call customer service to find out if these services are available in your area. **96 Gallon size is the standard size for recycling and greenwaste. If there is a space constraint issue at your location call our Customer Service Team.**

If you are moving within Pleasanton and you were on Autopay, you will need to fill out the Auto Pay form and send in for your new account. If you are a senior citizen and would like the senior discount, please request a Senior Discount Application from info@pleasantongarbage.com or by calling our customer service team.

Online registration is available once confirmation email is sent with a welcome letter. All curbside services are picked up once per week and need to be out the night before your service day to be guaranteed a pickup. PGS bills on a quarterly cycle. If your service starts after quarterly billing is completed, you will receive a prorated statement at the beginning of the next month.

Resident Signature: _____ Date: _____

OFFICE USE ONLY: Sign after completion: _____ **Date:** _____

- ☐ Email confirmation sent with welcome letter ☐ Form filled out via phone