



April - June 2024

Pleasanton Garbage Service Inc. Commercial News

Multi-lingual Training Now Available!

Are you a restaurant owner/manager?

Your staff is required to separate food waste and recyclables from the garbage. PGS offers free waste sorting trainings to help restaurants comply. These trainings are now available in Spanish and Mandarin Chinese.

Contact us today to schedule your training. Send an email to info@pleasantongrabageservice.com or call 925-846-2042.



Labeling Containers Properly

Are your dumpsters and/or carts properly labeled?

In California, all collection containers must be properly labeled with information about materials that are accepted in them.

Contact PGS today if any of your dumpsters or carts are missing labels. Call 925-846-2042 or email info@pleasantongrabageservice.com



Annual Audits & Route Reviews



Notice someone in a neon safety vest rummaging through your waste bins? It could be PGS staff conducting a required annual inspection of trash, recycling, and food/green waste.

SB 1383 requires that we annually inspect and audit commercial carts and bins to ensure that each location is separating garbage, recycling, and food/green waste correctly and providing the required on-site training and signage.

During our inspections we will evaluate containers for misplaced items and leave a "Service" tag with information about what went wrong and needs corrective action.

For more information please contact PGS at 925-846-2042 or info@pleasantongrabageservice.com.



PGS is Here to Help

Our office is located at 3110 Busch Rd in Pleasanton. We are open 8 am to 5 pm Monday through Friday and closed daily for lunch from 12 pm to 1 pm. You can also contact us via phone 925-846-2042 or email info@pleasantongarbage.com.

Use our website at www.pleasantongarbage.com anytime to:

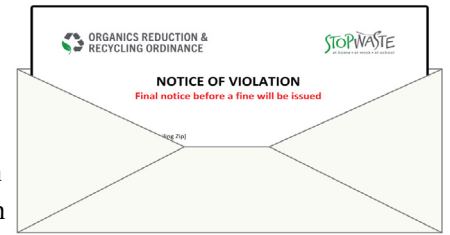
- contact us.
- fill out and submit service forms.
- use/create an online account (select the orange “account login” button) to pay your bill online and sign up for paperless billing.
- get collection information, schedules, FAQs, and more.



For a complete list of what can go into the garbage, recycling, and food/green waste containers visit the RE:source curbside guide at Resource.stopwaste.org/curbside. Download the RE:source app today from the App Store or Google Play.

Notices of Violation/Citations

SB 1383 enforcement in Pleasanton began in January 2023. Accounts that do not have recycling and food/green waste collection service and do not have an approved waiver or Certification of Recycling Service on file, are subject to enforcement action and fines.



If you receive a Citation Letter a fine is being assessed for not subscribing to the required food/green waste and recycling collection services after a warning (Notice of Violation) letter was sent. You must complete 3-steps by the due date listed in your citation letter to avoid future fines. Visit Stopwaste.org/rules/enforcement-and-violations/citations to complete the 3-step process.

Service Adjustments/Waivers

If your business does not have recycling and/or food/green waste service you are required to set up service (exceptions are limited). Call PGS to start service. You can add a 96 gallon recycling container picked up 1x per week free of charge (fees apply for additional carts and pickup days).

If you are a non food generating business you may be eligible for a waiver. You can fill out a waiver application at Stopwaste.org/rules-waivers. There are 2 types of waivers offered for commercial business generators in Alameda County:

1. **Minimal generation waivers (De minimis)** - for businesses that generate a minimal amount of organic waste or recyclables.
2. **Physical space waivers** - when there are physical space constraints that prohibit the addition of recycling or compost containers.

Certification of Recycling Service

If you have an alternative arrangement for recycling and/or food/green waste collection service, and rather than subscribe to the service you instead self-haul, back-haul, share service with a neighboring business, or use a third-party recycler, you can request a Certification of Recycling Service (CRS). To access to form visit Portal.stopwaste.org/crs.

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