



Residential Start Service Request Form

Requested Start Date:
PGS starts service on service days only. Account will be started on the closest service day to what is requested.

Service Address:

Full Name:

Landline Phone: Cell Phone:

Email Address:

What service area are you moving to?

- Pleasanton Sunol
Castlewood County

Type of Home:

- Single-Family
Townhouse
Apartment Bldg. (4 units or less)

Moving within Pleasanton?

- No
Yes
If yes, what is previous address?

\*If you are unsure of your service area, please call our customer service team

What Garbage cart size are you requesting?

- 35 Gallon 1 - 30 Gallon bag set out first day of service.
96 Gallon 2 - 30 Gallon bags set out first day of service.

If carts are on site, the new customer shall use those carts unless they are broken, or size requested is different than size on site.

Are there carts at the home currently? Checkmark all that apply:

- NO CARTS ON SITE
35 Gallon Garbage 96 Gallon Recycle 96 Gallon Greenwaste
96 Gallon Garbage
Other (please specify size and color):

Pleasanton Service Rates (quarterly):

Table with 2 columns: Service Type, Rate. Rows include 35 Gallon, 35 Gallon Senior, 96 Gallon, 96 Gallon Senior.

\*Service Rates vary depending on service area.

Please Note: Recycle and Greenwaste service is included with garbage collection service rate at no additional cost in selected service areas. Call customer service to find out if these services are available in your area. 96 Gallon size is the standard size for recycling and greenwaste. If there is a space constraint issue at your location call our Customer Service Team.

If you are moving within Pleasanton and you were on Autopay, you will need to fill out the Easy Pay form and send in for your new account. If you are a senior citizen and would like the senior discount, please request a Senior Discount Application from info@pleasantongarbage.com or by calling our customer service team.

Online registration is available once confirmation email is sent with welcome letter. All curbside services are picked up once per week and need to be out the night before your service day to be guaranteed a pickup. PGS bills on a quarterly cycle. If your service starts after quarterly billing is completed, you will receive a prorated statement at the beginning of the next month.

OFFICE USE ONLY: Sign after completion: Date:

- Email confirmation sent with welcome letter
Form filled out via phone