



January - March 2024

Pleasanton Garbage Service Inc. Multi-Family News

Setting up Your Disposal Area for Success!

- ✓ There is a recycling and food/green waste container next to each garbage container.
- ✓ Signage is posted near all collection locations. All instructional materials must be appropriate for the tenant's languages and literacy levels.
- ✓ The waste area is clean and well maintained, and containers are not damaged. Call PGS if you have a container in need of repair or replacement.



Make it Easy for All Residents to Compost & Recycle

- ✓ All recycle and food/green waste containers are clearly labeled.
- ✓ There is signage on how to compost and recycle near the containers.
- ✓ All residents have received recycling and food/green waste information in the past 12 months.
- ✓ Containers are periodically inspected for contamination, and residents are regularly reminded on proper sorting procedures.

Tenant Education Tips For Property Managers



Education of tenants and employees should begin with posters in prominent locations and tenant notification letters explaining the program and why it is being implemented. On a routine basis, send e-blasts to tenants reminding them how, what, where, and when to recycle and compost.

It is also a good idea to recruit volunteers from each apartment building or from each floor of the building to help announce the program, encourage cooperation, monitor the collection system, and answer questions from participants.

For sorting guides, signage, and additional resource tools visit PleasantonGarbageService.com and/or Resource.Stopwaste.org.



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Free Assistance and Resources

PGS offers the following free technical assistance and resources to help you set up and maintain a convenient and effective recycling and food/green waste program.

- Waste assessments to determine your recycling and food/green waste collection service needs.
- Cost savings estimates.
- Program setup & staff trainings.
- Ongoing support to help you maintain your program.
- Recycling and food/green waste posters and container decals.

Free Indoor Food Waste Bins

Up to \$500 worth of kitchen compost pails are available to qualifying Alameda County multi-family residential properties (5+ units) for the collection of food waste. One of the best ways to motivate tenants to compost is to distribute pails. To apply visit [Portal.StopWaste.org/freebins](https://portal.stopwaste.org/freebins).



Additional Best Practices

Capacity Planning for New Construction or Major Rehabs

StopWaste provides guidelines to help designers and engineers of multi-family buildings plan for the required capacity for recycling and organics collection. The Space Guidelines for Recycling, Organics, and Refuse Services can be downloaded by visiting:

[Stopwaste.org/resource/space-guidelines-recycling-organics-and-refuse-services](https://stopwaste.org/resource/space-guidelines-recycling-organics-and-refuse-services).



Dealing with Hard-to-Recycle Items

- **Bulky Items:** To assist with frequent tenant move outs, check out your local non-profits and charities that will accept bulky items (such as furniture and appliances) for reuse. For items that cannot be reused and need to be recycled (such as mattresses) visit the **RE:source** guide, at Resource.stopwaste.org, to search for additional resources.
- **Reuse Table:** Setting up a “share table(s)” where people can leave unwanted items can also be a useful option to avoid excess waste. Share Table(s) work best with properties that have on-site monitoring and a secured storage space.

Residential Landlord Hazardous Waste Service

Alameda County offers a free service for residential landlords to drop off their tenant's hazardous waste. Residential landlords are considered businesses under Federal and State hazardous waste laws, which means they cannot participate in the Alameda County Household Hazardous Waste (HHW) Residential Drop-off Service.



Property managers and owners can learn more about how to dispose of HHW generated at their site at, [StopWaste.org/at-home/household-hazardous-waste/residential-landlord-hazardous-waste-service](https://stopwaste.org/at-home/household-hazardous-waste/residential-landlord-hazardous-waste-service) or scan the QR code on the right.

